



# Mobile Crisis Team Data

## August 2022

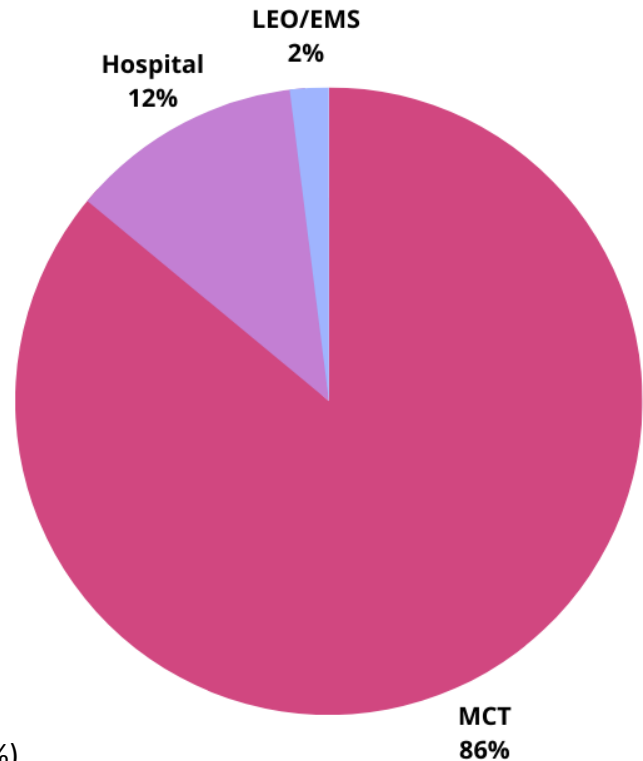
### Outcomes of Mobile Crisis Team Calls

- Resolved with Mobile Crisis Team: 86%
  - Resolved at Hospital: 12%
  - Resolved with Law Enforcement/EMS: 2%
  - Transportation provided: 10 times\*
- \*Hospital: 6; 23 hr stabilization: 2; Safe location: 2

### Referrals made: 78

- Mental health services: 78%
- Substance use treatment/recovery services: 14%
- Housing services: 3%
- Other Assistance (Senior/Disability) : 5%

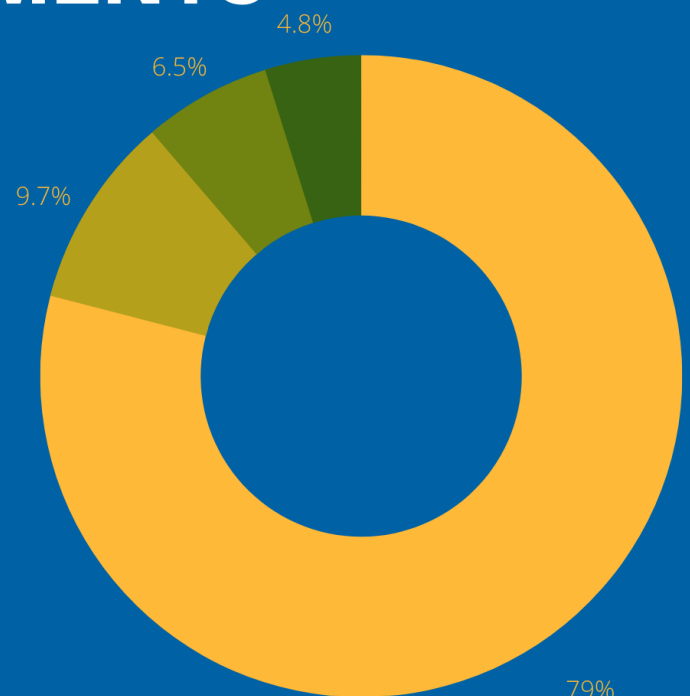
Referrals resulting in successful engagement: 62 (79%)



# AUGUST ENGAGEMENTS

**ENGAGEMENTS: 62**  
**RATE OF ENGAGEMENT: 79%**

- MENTAL HEALTH SERVICES: 79%
- SUBSTANCE USE TREATMENT/RECOVERY: 10%
- HOUSING: 6%
- PUBLIC ASSISTANCE: 5%





# Mobile Crisis Team Data

## August 2022

**Total MCT calls to FECC:** 76

**Calls Diverted from Law Enforcement/EMS to MCT:** 65

**Total Contacts:** 82 (including 32 follow-ups)

**Unique individuals served:** 43

**Dispatch time to MCT arrival on scene:** 26:49 \*MCT report with control for tech issues: 21 mins

**MCT average time on scene:** 37:15

### Calls by response level:

- **Level 1:** 2 Law Enforcement response required with MCT accompanying or staging.
- **Level 2:** 9 MCT Lead with law enforcement staging near the scene.
- **Level 3:** 21 Law enforcement will not respond until requested by MCT.
- **Level 4:** 37 MCT without law enforcement on standby.
- **Level 5:** 7 MCT clinician responds to a secure facility with or without Peer Support Specialist

### Individuals served by age:

Average age is 41; Age Range: 14-76

- **Years: 10-14:** 2      **Years: 15-19:** 3
- **Years: 20-24:** 5      **Years 25-34:** 5
- **Years: 35-44:** 8      **Years: 45-54:** 7
- **Years 55-64:** 6      **Years: 65-74:** 3
- **Years: 75-84:** 1      **Not available:** 3

### Individuals served by race

- **Caucasian or White:** 61%
- **Alaska Native:** 21%
- **Pacific Islander:** 2%
- **Black or African American:** 0%
- **Two + Races:** 5%
- **Not available:** 11%

### Comparison to last month:

- Total MCT calls and contacts increased, engagement with referrals increased, and satisfaction increased by 35% from last month.
- August was the busiest month so far for MCT and 86% of calls were resolved without hospitalization and involvement of law enforcement or emergency medical services.

### Individuals served by gender:

- **Male:** 46%
- **Female:** 49%
- **Transgender, a gender not singularly female or male (non-binary, etc.):** 5%

### Individuals served by ethnicity

- **Hispanic or Latino:** 7%

### Reported Housing Status

- **Permanently Housed:** 70%

### Survey Results:

- **Felt Helped by Contact:** 77%
- **Did not feel helped:** 8%
- **Not sure:** 15%